Effective Tuesday, 03/15/2020:

- The presence at CVIM of staff, volunteers and other individuals will be restricted to those who must be there in person for the purpose of medical services and operations.

- Medical service will be limited, as follows, and will continue as staffing allows:
  - Essential services to continue:
    - Nurse services by phone
    - Clinical provider services by phone
    - Medication refills and assistance
    - Limited clinic appointments
    - Limited laboratory testing
    - No COVID-19 Testing

- Services to first be triaged by phone and handled in person only as needed:
  - Nurse services
  - Medical provider services for clinical questions
  - Urgent vision questions
  - Urgent nutrition questions
  - Urgent mental health questions
    - Mental health crisis should be referred to Clackamas County Line: 503-655-8585

- Services to be suspended until further notice (except on a case by case basis, after triage assessment and medical director approval):
  - Routine wellness exams, including pap smears
  - Vision clinics
  - Physiatry clinics
  - Mental health clinics
  - Nutrition classes and appointments

- Changes to any community partner services offered at CVIM will be communicated by community partners to their clients and patients.

For questions, contact: 503-722-4400 or info@clackamasvim.org