

# ANNUAL REPORT

CLACKAMAS FREE CLINIC
VOLUNTEERS IN MEDICINE

Dignity in Access. Compassion in Community.

2024















Clackamas Free Clinic PO Box 2592 19600 Molalla Ave, Clairmont Hall Clackamas Community College Oregon City, OR 97045



# TOGETHER IN CARE



#### **Dear Clackamas Free Clinic Supporters,**

Since opening our doors in 2012, Clackamas Free Clinic has been a vital source of care and connection—and we're here to stay. In these times of uncertainty, our commitment to providing high-quality, compassionate care to those facing barriers to healthcare remains unwavering.

As the Executive Director and Board Chair, we are honored to step into leadership roles rooted in compassion, resilience, and equity. Our clinic thrives thanks to our incredible volunteer providers, generous donors, and strong community partnerships. Together, we continue to build off the extraordinary work of those that came before us.

We offer free medical, vision, dental, and counseling services, along with chronic disease management. Every service we provide is designed to meet people where they are—respectfully, compassionately, and without judgment.

Clackamas Free Clinic is deeply committed to accessible, patient-centered care that reflects the diverse communities we serve. With over 50% of our patients identifying as Spanish-speaking, we ensure half of our team is bilingual and provide volunteer interpreters for every appointment. Our trauma-informed model goes beyond treatment, addressing the root causes of health disparities and centering dignity in every interaction.

We are especially proud of our partnership with Clackamas Community College, where we help train the next generation of healthcare professionals. The learning that happens between students and seasoned medical volunteers is inspiring—an exchange of knowledge, mentorship, and compassion that reflects the very heart of our mission.

Former Surgeon General, Dr. Vivek Murthy reminds us, "We are stronger, more resilient, and more fulfilled when we are connected to one another." Thank you for walking beside us. Your support ensures that every person who walks through our doors receives the care, compassion, and respect they deserve.

With Gratitude,

Lisa Steenson
Executive Director

Giselle Ondetti Chairman, Board of Directors

Swill C. Gudetti



## **OUR MISSION**

OUR MISSION AT CLACKAMAS FREE CLINIC VOLUNTEERS IN MEDICINE IS TO SERVE THE
HEALTH NEEDS OF UNINSURED, LOW-INCOME
PEOPLE IN CLACKAMAS COUNTY BY
PROVIDING FREE AND INCLUSIVE MEDICAL
CARE THROUGH DEDICATED MEDICAL AND
COMMUNITY VOLUNTEERS.

### **Statement of Financial Position**

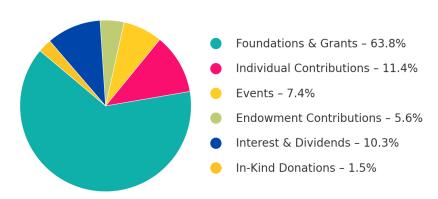
(Unaudited)

#### **ASSETS**

**Current Assets** 

Cash and Cash Equivalents	\$333,233
Other Current Assets	\$1,069,337
<b>Total Current Assets</b>	\$1,403,160
Fixed Assets	
Furniture and Equipment	119,286
Medical Equipment	80,367
Lease Hold Improvements	\$1,405,161
Accumulated Depreciation	(\$281,952)
<b>Total Fixed Assets</b>	\$1,322,863
TOTAL ASSETS	\$2,726,023

#### **REVENUE BY SOURCE**

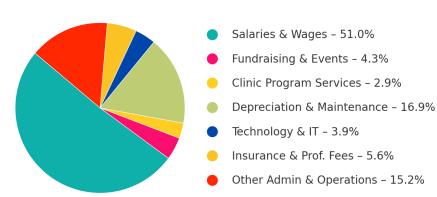


#### **LIABILITIES & EQUITY**

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Accounts Payable	3,474
Credit Cards	6,401
SIMPLE IRA Match	8,879
Total Current Liabilities	18,754
Long Term Liabilities	
SBA EIDL Loan	161,560
Total Liabilities	180,314
Equity	
Fund Balance	2,393,924
Net Income	151,785
Total Equity	\$2,545,709

### **EXPENSES (OVER 5K)**



\$2,726,023

**TOTAL LIABILITIES & EQUITY** 

# YOUR GENEROSITY **OUR MISSION AT WORK**



### **BY THE NUMBERS**

395 Medical Patients Served

931 **Medical Appointments** 

293 Vision Appointments

254 **New Patients** 

### **Top 5 Medical Diagnoses**

Hypertension

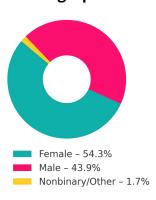
**Diabetes Mellitus** 

Obesity

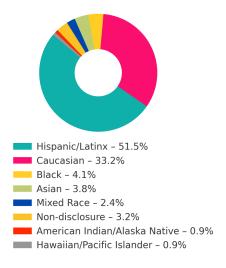
Hyperlipidemia

Depression

#### **Demographics**



#### Race / Ethnicity



## THE POWER BEHIND OUR CARE

**VOLUNTEERS IN MEDICINE** 

4,457 **Total Volunteer Hours** 



\$216,538

Value of Donated Time

Provider RN / MA **747 hrs** 

Student / MA **277 hrs** 

Non Medical 2,484 hrs



947 hrs

## **Workforce WIN!**

Through our partnership with Clackamas Community College's Workforce Program, we've helped train 29 future healthcare professionals—a win-win that supports both our mission and the future of care.





2024

**Akhil Kapoor** 

## Patient Spotlight

### **AKHIL**

Akhil's story is one of resilience, healing, and restored faith...in his health, in people, and in the possibility of being well again.



Akhil Kapoor spent 46 years in the restaurant business, working long hours and putting his health on hold. "It was very busy. And stressful," he said. "I wasn't able to take care of myself in a regular manner because I didn't have the means."

In 2023, Akhil's life changed dramatically—he suffered two strokes in just three hours. After emergency treatment, he was turned away from a primary care clinic due to lack of insurance. "I was fortunate enough they recommended the Clackamas Free Clinic," he said.

### "It's not just about a diagnosis, it's about how to get better."

Over the next two years, Akhil met with volunteer providers who helped guide his recovery. The care went beyond lab results. Through each visit, Akhil says he felt deeply supported. It restored his hope. "The clinic does amazing work that is important for our community. If you were paying a lot at a hospital, this is the kind of care you would get."

"I wouldn't be where I am today without this clinic. They've gone above and beyond."

Now covered by Medicare, Akhil is embracing the next chapter of life with his wife — grateful for the care that got him here.

## From Volunteers to Future Physicians



"Beginning as a volunteer and later transitioning to an employee, I gained a deeper understanding of the healthcare system and witnessed firsthand where our communities are most in need."

— Gabrielle Hernandez,Staff & Volunteer 2020-2022



"Every provider I've worked with has shown me the kind of physician I want to be. I've learned to treat patients with patience and compassion, ask questions that reveal hidden barriers, and communicate with clarity."

Dillon CardinaleScribe Volunteer 2021–2024

# COMMUNITY IN ACTION

# 2024







# **Outreach - Events - Impact**









# 2024

### ADMINISTRATIVE AND CLINICAL STAFF



Lisa Steenson MPH Executive Director



Dr. Jeremy Rower MD Medical Director



Sarah Arp Operations Manager



Calla Michalak FNP Assistant Medical Director



Dr. Cate Wrege Optometrist



Alexi Duynslager Development Director



Cindy Latimer LPN Nurse Coordinator



Angelica Arambula Patient Navigator



Zach Roldan Mendenhall Bilingual Patient Navigator

### **BOARD OF DIRECTORS**



Giselle Ondetti FNP
Nurse Practitioner
CFC Volunteer
Provider
Board Chair



Vicki Yates Retired Attorney Member-at-large Vice Chair



**Jeff Gudman** Investor, former Lake Oswego City Council Member **Treasurer** 



Armetta Burney
Dean of Technology, Applied
Science, & Public Service at CCC
Member-at-large
Secretary



Marc Gonzales Retired CFO Clackamas County Member-at-large



**Dr. John Maroney MD**Retired Family Physician &
CFC Volunteer
Member-at-large



**Dr. J. Kevin McKinney** Ophthalmologist with Eye Health Northwest *Member-at-large* 



Malley Nason Clackamas County Public Health employee Member-at-large



**Martha Muñoz** Youth and Family Services Manager at Hacienda CDC Portland *Member-at-large* 



**Dr. Iris Schrijver MD**Adjunct Professor
Stanford University
CFC Volunteer *Member-at-large* 

# OUR DONORS

# 2024

### THANK YOU FOR SUPPORTING OUR MISSION

### HEALER (\$12,000.00 TO \$999,999.00)

The Heatherington Foundation for Innovation and Education in Health Care Oregon Health Authority Craig & Jilda Danielson PacificSource Foundation for Health Improvement Harry A. Merlo Foundation The Marquis Foundation Martha Spiers & Brooke Gelfand CareOregon **Bloomfield Family Foundation** Rigby Family Fund Robert D. and Marcia H. Randall Charitable Trust Ronald W Naito MD Foundation Heather Killough

### **BUILDER (\$5,000.00 TO \$11,999.00)**

A-Dee Dental Equipment Charis Fund David & Nancy Hill Dr. Arthur Cooper & Sherrie Cooper Dr. Jeremy Rower & Jessica Mehta Dr. Michael Norris & Alice Norris

Kaiser Foundation Health Plan Inc. Kenneth & Sheila Kauffman Northwest Primary Care Ric Bernat Warn Industries WECIP

### CHAMPION (\$1,000.00 TO \$4,999.00)

Ann Davidson Carlos Lagos Cate Burnstead Cigna Employee Match Citizens Bank- Oregon City Clackamas Community College Clackamas Community College Foundation Marc Gonzales Daphne & Tim Wuest Dr. J. Kevin McKinney

Dr. Janet Leigh & Marc Gaudin **Eyehealth Northwest** Gary & Kary Myers Giselle Ondetti

Jack & Susan Friedman-Climo

Joann Chulos

John Swaner & Gregory Whiting

Judi Gettel Judith Kleinstein Legacy Health

Lori Franz & Peter Swartz

Melinda Simon Nancy McAuliffe

Oregon City Rotary Club Foundation

Pam Nakamura

Patricia & Gerald Huntley Patrick McNamee Peg & Bill Wetzel

Ralph & Adolph Jacobs Foundation

Robert & Alice Hayden

Sally Retecki

Sharon Forman Bystran Shawn Thomson Sitara & Aaron Lones Susan Ayers & Jeff Wiles

Target Circle

The Portland Clinic Foundation

The Varitz Foundation

Unitarian Universalist Congregation

Vicki & Phil Yates Will Seymour Zachary Mendenhall

# THANK YOU

# FOR MAKING ACCESSIBLE HEALTHCARE POSSIBLE



### FRIEND (\$1 TO \$999.00)

Aaron Goff, Abby's Legendary Pizza, Alan Yanahan, Alisha Saultz, Amanda & Tony Wang, Andrea Schulman Cox, Andrew Grimm, Andrew Schultheiss, Angela Brandenburg, Ann & Ann Lemcke, Ann French, Anna & Shawn Cowen, Anne Batey, Anne Richardson, Auburn Marie, Barb Butler, Barb Engelter & Jean Carufo, Barbara Nelson, Beth Doyle, Beth Saul, Betsy Haines, Betty Reiss, Bev Schalk, Bob Stern, Bonnie & Mike Voss, Bonnie Lerner, BPOE Elks 1189 Ladies Auxiliary, Brenda Cuevas, Brent & Sarah Hunsberger, Brian Nava, Bruce Messmer, Canard, Carly Sertic, Carol Carlile, Caroline Hill, Caroline Park, Carrie Huffman, Cassandra Furlong, Catherine Connor, Catherine Potter, Christine Gillock, Cindy Latimer, Cindy Lin, Clackamas Repertory Theatre, Clackamas Rotary Foundation, Clackamas County Sheriff's Office, Claudia Roldan, Coasters Crossing, Commissioner Martha Schrader, Craig Roberts, Danielle Norris, Daniel Coffin, David & Cyndy Smith-English, David & Joyce Clark, David & Marcia Wimmer, Dawn Miller, Deborah Allison & Nancy Moore, Deborah Redman, Dev & Sumathi Devarajan, Diane & Karl Wustrack, Domaine Drouhin, Don & Gail Duilio, Don Haaga, Double J Construction, Doug Neeley & Elisabeth Miles, Dr. Anna Tubman & Shimron Tubman, Dr. Annie Tubman, Dr. Collin Kaeder & Susan Kaeder, Dr. Dennis Mayer & Katy Mayer, Dr. Fred Bradshaw & Diana Bradshaw, Dr. George Edwards & Donna Edwards, Dr. Jim Maras, Dr. John Maroney & Kerstin Maroney, Dr. John Schwartz & Linda Boochever, Dr. John Stiger & Meredith Stiger, Dr. Jonathan & Karen Hoppert, Dr. Ray Smucker & Valerie Smucker, Drs. 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# STRONGER TOGETHER



### THANK YOU TO OUR PROGRAM PARTNERS





With the support of our partners, we hosted impactful outreach events this year—including a childhood vaccine clinic with Clackamas County, a vision clinic with Casey Eye Institute, a free Compassionate Dental Care event, and Clean Slate Clackamas Day.







### **PROVIDING COMPREHENSIVE CARE - TOGETHER**

Adventist
Clackamas County Dental
Clackamas County Mental Health Services
Clackamas County Public Health
Clackamas Education Service District
Direct Relief
EyeHealth Northwest
Kaiser-Permanente
Labcorp

Oregon Health Authority
Oregon Lions Sight and Hearing Foundation
Oregon State Public Health Lab
Project Access NOW
Providence Willamette Falls Medical Center
Providence Diagnostic Imaging
Screenwise
The Oregon Clinic South – Gastroenterology
Therapeutic Associates, Inc. Oregon City

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